



Privacy Policy

Last Updated: August 15, 2024

1. Introduction

Welcome to Chill Along Family KTV Bar's Booking Web App. We are committed to protecting your privacy and ensuring your personal information is handled safely and responsibly.

2. Information We Collect

When you make a booking through our web app, we collect the following personal information:

- First Name
- Last Name
- Email Address
- Mobile Number

3. Use of Collected Information

The information we collect is used solely to process your booking and provide you with the best possible service. Specifically, we use your information to:

- Confirm your booking and send you a booking confirmation.
- Contact you regarding your booking if necessary.
- Improve our services and customer experience.

4. Cookies

Our Booking Web App may use cookies to enhance your browsing experience. Cookies are small files stored on your device that allow us to recognize your browser and capture certain information. We use cookies to:

- Remember your preferences and booking details to make your experience more personalized.
- Analyze traffic and usage patterns to improve our services.

You can choose to disable cookies through your browser settings. However, doing so may affect the functionality of certain features on our web app.

5. Payment Information

We use a third-party payment gateway, Paymongo, to securely process payments. We do not store any payment information on our servers. All payment transactions are handled through Paymongo's secure platform, which complies with industry standards.

6. Sharing of Information

We do not sell, trade, or otherwise transfer your personal information to outside parties, except as necessary to fulfill your booking (e.g., sharing information with Paymongo for payment processing).

7. Data Security

We implement various security measures to protect your personal information. However, please note that no method of transmission over the Internet or electronic storage is completely secure. We cannot guarantee the absolute security of your information.

8. Your Rights

You have the right to access, update, or delete your personal information. If you wish to exercise these rights, please contact us using the details provided below.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or the handling of your personal information, please email us at chillbar.marketing@gmail.com.

By using our Booking Web App, you agree to the collection and use of your information as outlined in this Privacy Policy.